



**KONZA TECHNOPOLIS
DEVELOPMENT AUTHORITY**

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When replying please quote

Ref: KOTDA/2/05

19th July, 2024

TO WHOM IT MAY CONCERN

RE: LETTER OF RECOMMENDATION

MR. JEREMY OYUCHO OKOTH

The person named above was an attachee in this organization assigned to the **ICT and Smart City Solutions Division**, from 20th May 2024 to 1st August 2024. He had been assigned responsibilities to which he performed to the ultimate satisfaction of his supervisor:

- i. Designed, developed, and deployed modular cloud-based systems;
- ii. Developed and maintained cloud solutions in accordance with best practices;
- iii. Ensured efficient functioning of data storage and process functions in accordance with organization security policies and best practices in cloud security;
- iv. Identified, analyzed, and resolved infrastructure vulnerabilities and application deployment issues;
- vi. Interacted with clients, provided cloud supports, made recommendations based on client needs;
- vii. Maintained Cloud OPEX & related CAPEX within Budget;
- viii. Administered, configured and troubleshot of server/storage hardware and operating system software, implemented tactical service improvements, upgrades and patching;
- ix. Collaborated with the team and various stakeholders to identify technical problems, designed solutions for them and help implement where required;
- x. Operated backup tools, respective hardware and software assurance and testing of disk and data recovery. In case of issues she offered prompt restoration of lost data for the organization;
- xi. Remediated Security, Compliance and Audit Issues within the Cloud & Core Infrastructure;

Jeremy did a good job in this position and has been an asset to our organization. He has excellent communication skills, can work independently, and is able to follow through to ensure that assigned tasks are done. He would be an asset to any employer, and I recommend him for employment in your organization.

JOYCE MAINGI

MANAGER, HUMAN RESOURCE & ADMINISTRATION



Silicon Savannah

